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## IDNEO QUALITY & ENVIRONMENTAL POLICY

The Idneo mission is to deliver engineering services to our customers including development, validation, and production. We are working continuously to improve our organization, process, and skills of our team to be world class in our sectors. Our value is based on a commitment to quality, customer focus, and continuous improvement.

Our principles are summarized on

- Strive for first-time right execution
- Customer expectations must be exceeded, meeting all the applicable regulatory and legal requirements, and maintaining the effectiveness of the Quality and Environmental Management System.
- Ensure environmental protection, including pollution prevention, minimizing environmental impact, and promoting sustainable resource use.
- The skills of our team should be adapted to the activities developed
- Ensure timely execution of tasks
- The environment of the working place must be adequate
- We foster a culture of continuous improvement by systematically identifying opportunities for optimization and innovation in all processes
- Errors may happen but only once

To uphold our principles, Idneo has implemented several initiatives within the Idneo Quality and Environmental System (IQES) which is structured and executed through the Idneo Quality and Environmental Manual (IQEM).

Main activities to maintain the effectiveness of the QMS and EMS are based on:

- Selection of best suppliers, ensuring compliance with environmental requirements.
- Effective development procedure fixed by Idneo Development System.
- Proactive engagement in identifying and exceeding customer requirements.
- Continuous risk management monitoring, including environmental risks, to prevent or mitigate adverse impacts.
- Training and continuous assessment of the whole team, including environmental management competencies.
- Promote best manufacturing practices, integrating sustainability and life-cycle perspectives.
- Foster teamwork, appropriate information flow and recognition of achievements.

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Occupational Health and Safety is a fundamental part of our work; that is the reason why we compromise to support and fulfil the policies and regulations related to the preservation of our staff's health.

Respect for nature and the observance of the universally declared principles of pollution prevention and control, shall be kept as a frame of reference for the development of our activities. The development of our organization can and must walk alongside the preservation of the environment and the mitigation and adaptation to climate change.

Idneo is committed to its surroundings and its management is committed to the promotion of sustainable development, the rational use and optimization of natural resources, the improvement of recycling, the usage of renewable energies and the assessment of waste materials, to minimize the environmental effects, produced because of the activity we carry out in our centers. Besides, Idneo is committed to setting and reviewing measurable environmental objectives to ensure continuous improvement.

Idneo Management is fully committed to executing all activities outlined in the Idneo Quality and Environmental Manual, ensuring our quality and environmental principles, with the goal of earning recognition from our customers as a world class partner.

This policy applies to all Idneo activities at all locations, is shared with all the Idneo team, customers, partners, and suppliers, and will be reviewed periodically at management review meetings. The policy is documented and readily available to interested parties upon request.



Juan Manuel López  
OPERATIONS EXECUTIVE DIRECTOR